

Fourth BASIC B.Sc. Nursing Examination, Winter (Phase - III All  
Other Remaining UG/PG Course) - 2019

MANAGEMENT OF NURSING SERVICES AND EDUCATION

Total Duration : Section A + B = 3 Hours

Total Marks : 75

SECTION - A & SECTION - B

- Instructions :**
- 1) Use **blue/black** ball point pen only.
  - 2) **Do not** write anything on the **blank portion of the question paper**. If written anything, such type of act will be considered as an attempt to resort to unfair means.
  - 3) **All questions are compulsory.**
  - 4) The number to the **right** indicates **full** marks.
  - 5) Draw diagrams **wherever** necessary.
  - 6) Distribution of syllabus in Question Paper is only meant to cover entire syllabus within the stipulated frame. The Question paper pattern is a mere guideline. Questions can be asked from any paper's syllabus into any question paper. Students cannot claim that the Question is out of syllabus. As it is only for the placement sake, the distribution has been done.
  - 7) Use a common answerbook for all sections.

SECTION - "A" (40 Marks)

1. Short answer question (any five out of six) : [5 × 5 = 25]
  - a) Elements of administration by Luther Gullick.
  - b) Informed consent of patient.
  - c) Methods of supervision.
  - d) Importance of records in hospital.
  - e) Functions of Regulatory Bodies.
  - f) ABC Analysis.



2. Long answer question (any one out of two) : [1 × 15 = 15]
- a) i) Define Communication. [2]  
 ii) Write the types of Communication. [5]  
 iii) Write the factors that influence Communication. [8]
- b) i) Write the classification of hospitals. [5]  
 ii) Write the functions of hospitals. [5]  
 iii) Write the process of disciplinary action in hospital organization. [5]

### SECTION - "B" (35 Marks)

3. Short answer question (any four out of five) : [4 × 5 = 20]
- a) Procedures and rules for material management system.  
 b) Management by objectives.  
 c) Qualities of supervisor.  
 d) Advantages of planning.  
 e) Job description of staff nurse.
4. Long answer question (any one out of two) : [1 × 15 = 15]
- a) i) Define organization. [2]  
 ii) Draw diagram of health care system of state. [5]  
 iii) Write the process of recruitment for post of staff nurse in the state. [8]
- b) i) Theories of administration & management. [5]  
 ii) Steps in decision making. [5]  
 iii) Qualities of Nurse leader. [5]

